

## Zoomin Groomin – MoeGo Saved Replies

Below are some examples of Saved Replies in Moego. Each Zee will have to update their individual links for their business. These saved replies have improved our productivity and help align communication with whomever is messaging clients.

### Intake Form

Hi {clientFirstName}, Zoomin Groomin here! We received {petName}'s Pet Pampering Profile. Do you have any dates in mind, or should we find the next available? 🚗 🐾

### Price Quote request

{petName}'s spa day includes nail trim, ear & teeth cleaning, with the convenience & safety of mobile grooming. Full groom for wash, blow dry & haircut is \$ {nextAppointmentDate&Time}

### Next available dates

Here are the next available dates for {petName}'s spa day:

- 1.
- 2.
- 3.

### Rebook Message

Good morning {clientFirstName}, Zoomin Groomin here! When would you like to book {petName}'s next spa day? 6, 8, or 10 weeks out or visit <https://bit.ly/3L2tKcC> 🐾

### New Client Form Booking Dates

Hi {clientFirstName}, Zoomin Groomin here! We received {petName}'s Pet Pampering Profile. Here are the next available dates:

- 1.
- 2.
- 3.

### Received vaccine record

Thank you {clientFirstName}, for {petName}'s rabies vaccine record. No need to provide it again until the next vaccine is due.

Received ✅ 🐾

### Response to water hookup

Our state-of-the-art vans are fully equipped with hot water, electricity, heating and AC ensuring your pet's comfort. No need for external hookups 🐾🐾

### Optimizing Routes

Hi {clientFirstName}, we're optimizing your groomer's route & need to move your appointment to {nextAppointmentDate&Time}. Thanks for your flexibility & see you then 🐾🐾

### Happy with service – referral

We're thrilled you & {petName} are delighted with Zoomin Groomin! Spread the love to friends & neighbors & get \$15 off for every referral. 🐾🐾

### Existing client next appt

Hi {clientFirstName}, below is the date & time for {petName}'s next spa day 🐾🐾  
{nextAppointmentDate&Time}

### TY for the referral

Thank you {clientFirstName} for referring (x) as a new client! We love referrals and have added a \$15 discount for {petName}'s next spa day! 🐾🐾💙

### Condolences

We're sorry for your loss of {petName}. The Zoomin Groomin family is here to support you. Please accept our deepest condolences. ❤️ 😊💙

### Who referred you

Hi {clientFirstName}, we noticed you were referred! Referrers get \$15 off their next groom, and you'll get \$15 off your first groom too! Let us know who referred you 🐾🐾

### Google Review for Clients

🐾🐾 Loving our services? Share a 5-star Google review! Your feedback means the world & helps others discover our pawsome service! ★ <https://bit.ly/3ROtaTq>

### Weather delay

Hi {clientFirstName}, your groomer is running 45-60 mins late due to weather. She'll text when on the way. Apologies for any inconvenience.

### HempMy Pet

{clientFirstName}, here is the link for HempMy Pet. We've partnered with them to provide our clients with exclusive discounts & free shipping! <https://bit.ly/4cIGEIE>

### **Van Maintenance Message**

Hi {clientFirstName}, Zoomin Groomin here! We'd love to groom {petName}. One of our vans is currently being serviced. We'll update you soon. Thanks for understanding! 🐾🐾

### **Overdue Client Message**

Hi {clientFirstName}, Zoomin Groomin here! We would love to see {petName} again for a Spa Day. Do you have any dates in mind, or should we find our next available? 🐾🐾

### **Social media 15 Off**

Thank You {clientFirstName} for the social media shoutout! We love hearing about your Zoomin Groomin experience. Enjoy \$15 off {petName}'s next spa day! 🐾🐾🍦

### **What services for pet**

What service are you looking for {petName}?

1. Bath, brush & blow-dry
2. Bath & Tidy-Trim (Face, Feet & Fanny area)
3. Bath & All Over Trim (Full body haircut)

### **Last Minute Cancellation**

Hi {clientFirstName}, we had a cancellation in your neighborhood earlier in the day! Can we move {petName}'s appointment to ()?