How to create Saved Responses in MoeGo

This is a great new tool in MoeGo, to help you create Saved Reply Templates for messages you are constantly typing out. You can also personalize these messages in MoeGo with client's & pet's name, appointment time, online booking link, and so much more to enhance your productivity.

There is not a Wiki article yet, so here are some directions on how to create & update your own Saved Replies.

There are two portals to get the saved replies entry: through sending individual text or mass text from the message center.

Messages © Crazy Cute Pet Spa	v	
Q Name, email, phone, or pet	CS Candice Sherry O (123-029-1721)	☆ :
🗹 🕫 Mass Text	07/18/2024	
SMS Available: 7698 Add more >	From Crazy Cute Pet Spa, It's 07:57 AM - 08:27 AM! Your lovely Chichi has finished the Chichi (Bath - small) and is ready for pick up, let me know when you are here. Tyler.	
Open chats (634) ▼ ⊡ Mark all as	07:57 am · Email	•
Anelise MoeGo 12m From MoeGo Demo salon - Y our appointment request wi	Hi there, Here's your receipt @Crazy Cute Pet Spa. Thanks! https://client.moego.pet/payment/online/123725619xxxChichi	
Candice S Send failed Thank you! We hoped you lik	07:57 am - Crazy - Email	•
Mark Brown Send failed	Thank you! We hoped you liked our service.(😔 1-2- 3-4-5 🐲)	
Thank you! We hoped you lik ed our service.(😂 1-2-3-4	Send failed 09:00 am - Crazy Invalid 'To' Phone Number: +123029XXXX	
Alex Weinand 🔶 5h Hi there, Here's your receipt @Crazy Cute Pet Spa. Than	Write a message	
Alice Wang Send failed Thank you! We hoped you lik	· 经 Al assist	9 (5)
ed our service.(@ 1-2-3-4		Send

You will see "saved replies" widget > add new.

< Create mass text		
	Select clients 3 Send mass text	
	New mass text Message will be sent to 830 recipients.	
	C Al assist	
		0

When creating, you are free to add variables and links as you need.

\mathbf{N}	Saved replies
spa 🛩	Q Search + Add new
Candice Sherry	
(125/023/1/24)	Send ETA Appointment related
Add new ×	Hello (customerName), I'm on my way now and will be there at {Time}. (appointmentStaffName)
F E	Send invoice to pay online Appointment related
Message title	Hi [customerName], [petName], [Time], Please pay your open invoice through our secured portal: [payOnlineLink]
Message	
H Write a message	Your pet is ready for pick up
57 am	Hi (clientFirstName)! (petName) are all set and ready for pickup. We can't wait for you to see the tail-wagging transformation! Thank you for choosing [storeName] t
Vice.	Please Fill Agreement Form
Cancel	Hi {clientFirstName}! Please fill this agreement form {agreementLink:20006656:Service Agreements} prior to your upcoming appointment. [upcomingLink]
	Greetings
R Al assist	Hi [clientFirstName]! Welcome to [storeName] Your next appointment is [nextAppointmentDate&Time] Here's your appointment detail:
	Thank you
	Hi [clientFirstName]! Thanks for your booking with us, [nextAppointmentDate&Time]

Once done, you may use them when sending messages.