

How to create Saved Responses in MoeGo

This is a great new tool in MoeGo, to help you create Saved Reply Templates for messages you are constantly typing out. You can also personalize these messages in MoeGo with client's & pet's name, appointment time, online booking link, and so much more to enhance your productivity.

There is not a Wiki article yet, so here are some directions on how to create & update your own Saved Replies.

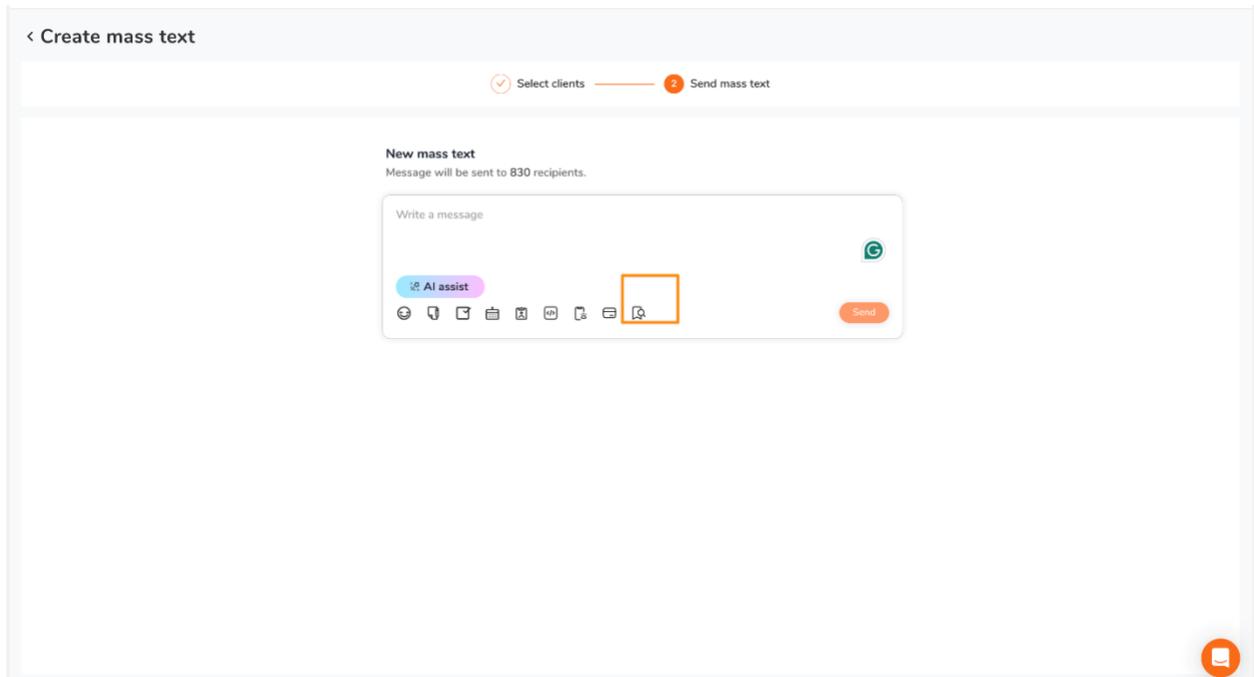
There are two portals to get the saved replies entry: through sending individual text or mass text from the message center.

You will see "saved replies" widget > add new.

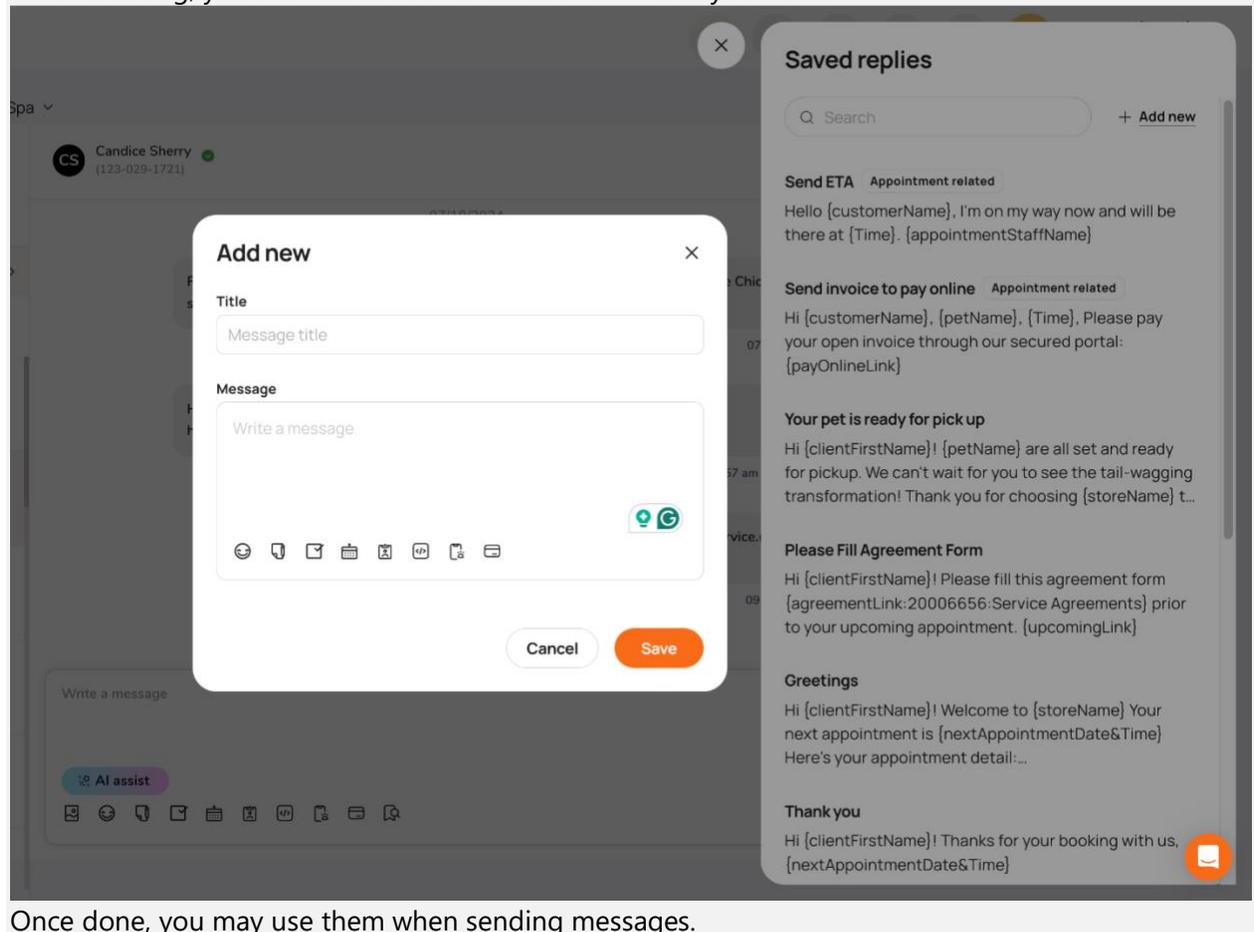
The screenshot displays the MoeGo messaging interface. On the left, a sidebar shows a list of messages with sender names and icons. The main area shows a conversation with Candice Sherry (CS) dated 07/18/2024. The messages include:

- From Crazy Cute Pet Spa, It's 07:57 AM - 08:27 AM! Your lovely Chichi has finished the Chichi (Bath - small) and is ready for pick up, let me know when you are here. Tyler.
- Hi there, Here's your receipt @Crazy Cute Pet Spa. Thanks! <https://client.moego.pet/payment/online/123725619xxxChichi>
- Thank you! We hoped you liked our service. (👍 1-2-3-4-5)

The bottom of the screen shows a "Write a message" input field with a "Send" button and a "Saved replies" widget (indicated by an orange box) containing an "AI assist" button and various icons for emojis, attachments, and other messaging features.



When creating, you are free to add variables and links as you need.



Once done, you may use them when sending messages.